



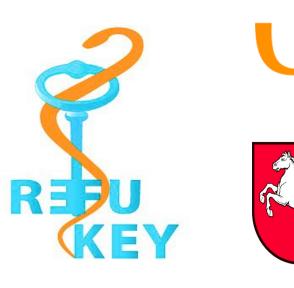
Findings from a German clinical study:

Refugees' pathways to mental health care

V. Mohwinkel, B. Trilesnik, I. Özkan, K. Loos, G. Penteker, D. Finkelstein, J. Becker, I. T. Graef-Calliess vera.mohwinkel@gmx.de



Netzwerk für traumatisierte Flüchtlinge in Niedersachsen e.V.



Funded by: Niedersächsisches Ministerium für Soziales, Gesundheit und Gleichstellung

Introduction

Refugees' mental health



- High psychological vulnerability due to pre-, peri-, and post-migration stressors (Giacco et al., 2018)
- Increased risk for developing mental disorders, e.g. depression, anxiety, PTSD, schizophrenia (Henkelmann et al., 2020; Hollander et al., 2016)

Refugees' mental health service use

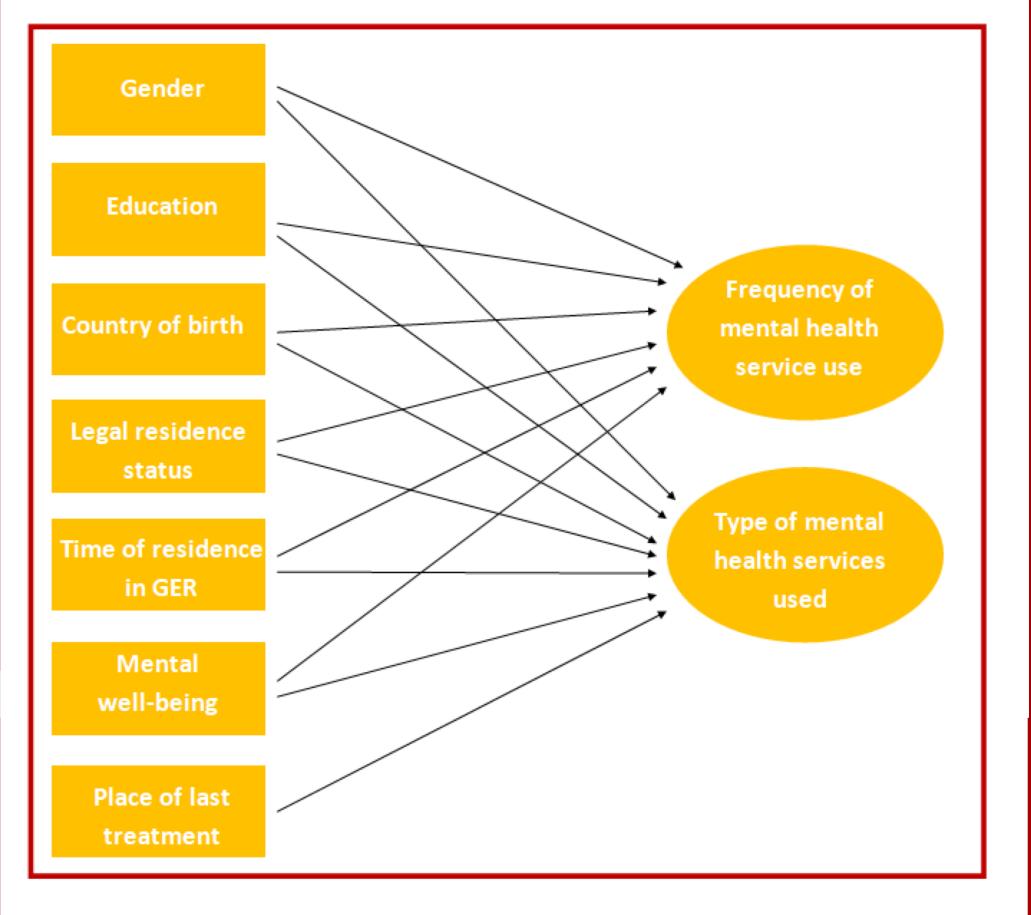
- **Underutilization** of (formal) mental health care services (Satinsky et al., 2019)
- **Barriers** to mental health care system (Byrow et al., 2020):
 - Structural barriers (e.g. language proficiency, financial restraints, lack of mobility)
 - Cultural barriers (e.g. mental health literacy, stigmatization, health care professionals' (HCP) lack of transcultural knowledge)
 - Refugee specific barriers (e.g. residence status, mistrust in

RefuKey-project:

- Founded in 2017 as cooperation between Network for traumatized refugees Lower Saxony (NTFN) & German Association for Psychiatry and Psychotherapy (DGPPN), funded by the state of Lower Saxony
- **Aims**: optimization of mental health care for traumatized refugees in Lower Saxony
 - Reduction of access barriers to mental health care
 - Need-adapted mental health care: prevention, adequate access & follow-up treatment
 - Strengthening transcultural expertise of HCPs
 - Intercultural opening of the mental health care system
- Setup of five "cooperative competence centres", consisting of newly founded **psychosocial counselling** centres (PCC) and existing psychiatric routine care clinics, near state reception centres (stepped-care approach) **Refukey-staff** as linkage between PCCs and clinics (i.a. coordination of refugee patients' transfer, provision of interpreters, establishing regional networks) In-house training (transcultural psychiatry, asylum law, work with interpreters etc.) Scientific evaluation

Study Aims & Research Questions:

- Description of refugees' pathways to care before, during and after their flight to Germany
- Which of the following **factors** are **associated with** and **predict** frequency and type of refugees' mental health service use' to date?



- the health care system)
- **Type** of mental health service use:
 - Increased consultation of general practitioners, nonpsychiatric medical specialists, informal health care providers (reference?)
- Inconsistent findings concerning predictors of refugees' mental health service use (i.a. Laban et al., 2007; Slewa-Younan et al., 2017)



Methods

RefuKey-evaluation study – study design:

- I. Secondary data collection in psychiatric clinics & PCCs in Lower Saxony (pre/post): analysis of mental health routine care situation
- **II.** Survey among treatment teams in refukey cooperation clinics (pre/post): assessment of treatment burden
- **III.** Survey (structured interviews + focus group discussions) **among experts** in refukey cooperation clinics & PCCs (pre/post & during process): exploration of challenges in providing mental health care for refugees, improvement through refuKey

IV. Primary data collection:

- Assessment of mental health of refuKey-treated refugees (pre- & post-treatment) and comparison to control group of refugees treated in non-participating psychiatric clinics
- Assessment of refukey-patients' pathways to mental health care and their mental health service use behaviour

Sample:

- Refugee patients in cooperative competence centres (N = 1216)
 - 43% female, age (M= 32.56, SD = 10.61)
 - 12.1% illiterate, 28.4% no school diploma; 15.3% high school degree, 19.3% university degree
 - 79% insecure residence status, time of residence in Germany in months (M = 30.73, SD = 40.45)
 - From 69 different countries: 16.2% Afghanistan, 14.4% Iran, 10.5% Syria
- Exclusion criteria:
 - Acute mental health condition (e.g. acute psychotic symptoms, suicidal ideation)

Statistical Analysis:

- Chi-Square tests (categorial variables) & Kendall's Tau (metric variables) for correlation analyses
- Ordinal logistic regressions for predictor analyses

Measures & data collection:

- Socio-demographic, flight-specific, and former treatment **information** collected with the basic documentation sheet, adapted from the National Migration Questionnaire (Golz, 2020; Hauth et al., 2016) by the refuKey staff during first three counselling interviews
- Mental health levels, i.a. Mental well-being, assessed using selfrating questionnaires provided in 8 different languages, i.a. The Warwick-Edinburgh Mental Well-being Scale (WEMWBS; Tennant et al., 2007), until the fifth therapeutic session (PCC)/day of treatment (clinic)

Results, conclusions & implications

Refugees' mental health service use

40.5 % refugee patients did not seek help prior to refuKey

Reasons for not seeking help:

Lack of possibility (44.3%) No perceived need (28.3%) Lack of knowledge (20.5%)

Fear or stigma (11.4%)

59.9 % refugee patients did seek help prior to refukey

Place of last help-seeking

- Country of origin (14.2%)
- Third state (15.5%)
- Reception centre, GER (25.5%)
- Current residence, GER (44.8%)

Type of last help sought

- Inpatient care (27.3%)
- Outpatient care (43.4%)
- General practitioner or medication (26.4%)
- Counselling (29.1%)

Success in help-seeking

No (23.4%)

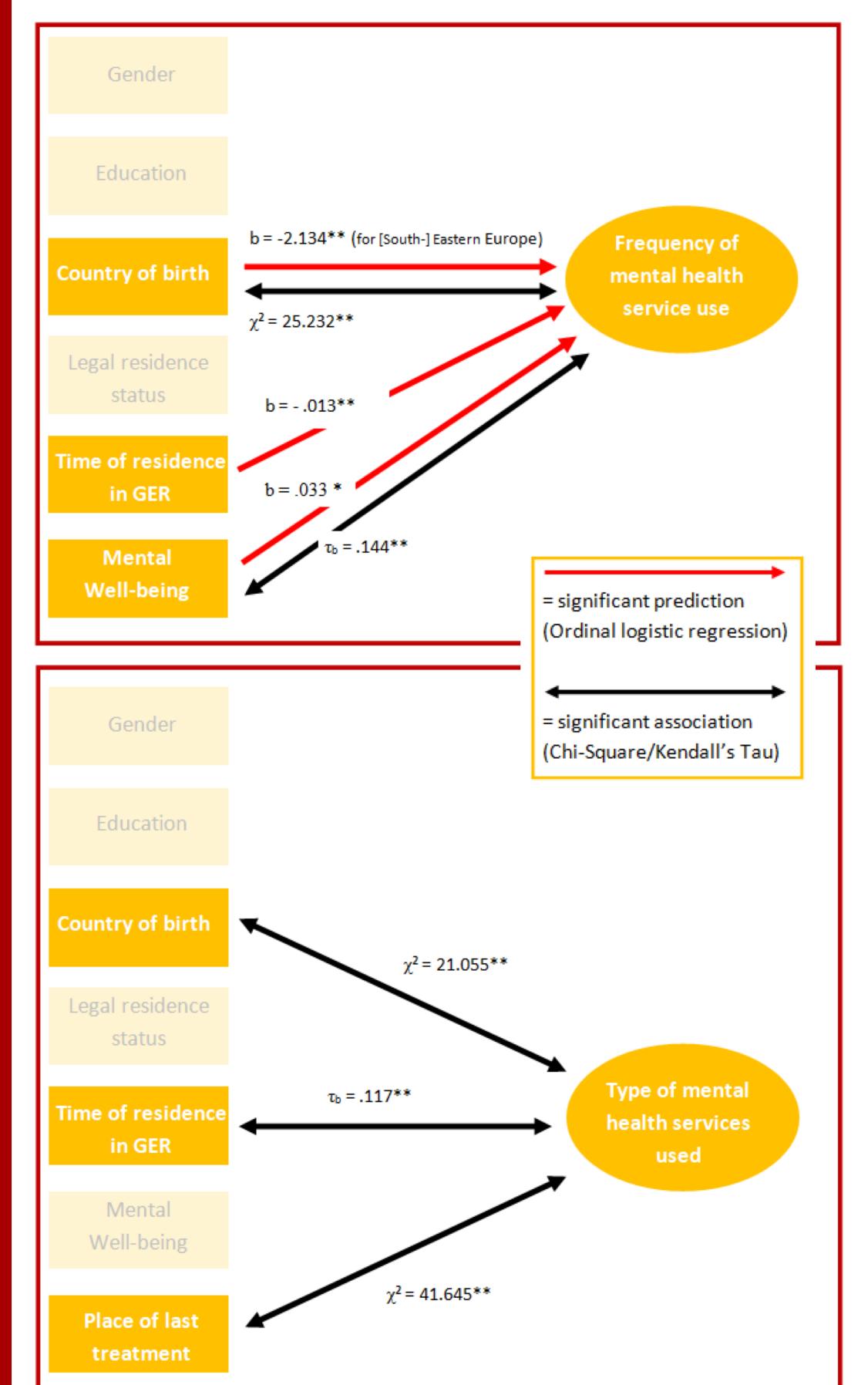
Reasons for failed success

- External barriers (28.2%), e.g. language barriers, lack of mental health care in country of origin, long waiting periods, sudden redistributions
- Rejection by HCP (11.8%), i.a. experience of discrimination
- Wish for additional treatment (10.9%), e.g. psychotherapy, follow-up treatment

Evaluation of received treatment

Not helpful (34.4%)

Prediction of refugees' mental health service use



Impact factors on refugees' service use

Country of birth:

- (South-)Eastern European refugees used mental health services more often and tended to use higher threshold services
- Sub-Saharan African refugees tended to use mental health services less frequently and tended to use lower threshold services

Time of residence in Germany:

Refugees with longer duration of stay sought help more frequently and tended to use higher threshold services

Mental well-being:

Refugees with lower levels of mental well-being sought help less frequently

Place of last treatment:

- In their countries of origin, refugees more likely attended to general practitioners or used medication
- In refugee reception centres in GER, refugees more likely attended to low-threshold counselling services

Refugees' pathways to mental health care

Pathways to care	Frequency
Doctor/psychologist/social worker/similar	47.9%
Refugee reception centres	17.4%
Migrant organizations	11.3%
Family/friends/acquaintances	12.3%
Other	16.7%

There is a need for:

- \rightarrow Facilitation of access to mental health care by long-term promotion of low-threshold treatment offers (e.g. PCC)
- \rightarrow Extension of treatment offers
- \rightarrow Strengthening of HCPs' transcultural competence and context sensitivity
- \rightarrow Availability & funding of interpreters for refugees in GER

- Mental health literacy, familiarity with the health care system and level of acculturation might influence refugees' help-seeking behaviour
 - \rightarrow Need for measures to increase these factors
 - \rightarrow Need for cultural adaption of treatment offers in resettling countries
- Association between less frequent help-seeking behaviour and poorer mental well-being
 - \rightarrow Indication for particularly high access barriers to mental health care for refugees with lower levels of mental well-being